



# National Animal Supplement Council



## Preferred Supplier Data Sheet (PSDS) for Raw Material Suppliers and Contract Manufacturers

**All Raw Material Suppliers and Contract Manufacturers must provide the information requested in this form as part of the qualification procedure for acceptance as a Preferred Supplier by NASC.** Any fields not applicable to your company should be completed by entering N/A.

Please return copies of the completed form(s) and requested certifications electronically to Bill Parker at [b.parker@nasc.cc](mailto:b.parker@nasc.cc) or mail to:

NASC  
PO Box 5168  
Sun City West, AZ 85376

This information will be posted in the Members Section of the NASC Web Site for companies to download for use in qualifying and accepting the supplier.

Questions: contact Bill Parker at the NASC office (760-751-3360 X105)

<b>SECTION 1: SITE OVERVIEW</b>			
NAME AND ADDRESS OF COMPANY OR SITE RESPONSIBLE:	PhytoGaia Sendirian Berhad E1-0-8, Jalan 1/152, Taman OUG Parklane, 58200 Kuala Lumpur, Malaysia.		
WEB SITE:	<a href="http://www.PhytoGaia.com">www.PhytoGaia.com</a>		
CONTACT PERSON:	Mr. Bryan See		
TELEPHONE NUMBER:	+6014-3240310		
E-MAIL:	see.bryan@phytogaia.com		
<b>BUSINESS DESCRIPTION / SITE DETAILS:</b> Ingredients Suppliers for Palm Phytonutrients such as Palm Extract & Medium Chain Triglyceride (MCT)			
FACILITY SIZE / # EMPLOYEES:	10	DATE EST:	April 2021
GENERAL AND PRODUCT LIABILITY INSURANCE LEVELS:	RM3,000,000 (~USD 650,000)	UNION:	N/A
SPECIFY TYPE(S) OF INGREDIENT(S), MANUFACTURING CAPABILITIES, PRODUCTS PRODUCED/SUPPLIED BY THE SITE, SERVICES AND THEIR INTENDED APPLICATIONS:	<ol style="list-style-type: none"> <li>PetGaia™ (OS) - Natural Palm Extract with Full Spectrum Tocotrienols/Tocopherol &amp; Squalene Complex, Oil Suspension</li> <li>PetGaia™ (P) - Natural Palm Extract with Full Spectrum Tocotrienols/Tocopherol &amp; Squalene Complex. Powder</li> <li>MCTGaia™ (OS) - Natural Palm Medium Chain Triglycerides, Oil Suspension</li> </ol> For more information, please refer to the attached <b>specifications (i, ii &amp; iii)</b> .		
SITE ACTIVITIES CONDUCTED:	Sales and Marketing Activities		
ORGANIZATIONAL CHART:	Refer to Attachment 1 - Company Organization Chart.		

<b>SECTION 2: EVIDENCE OF COMPLIANCE</b>		
INDEPENDENT QUALITY CERTIFICATIONS:	YES. IF YES, SPECIFY:	
	QUALITY MANAGEMENT SYSTEM STANDARD:	Food Safety System Certification
	APPROVAL CERTIFICATES:	FSSC 22000
	NUMBER AND NAME OF REGISTRAR WHO PROVIDED CERTIFICATE OF APPROVAL:	Refer to Attachment 2 – FSSC 22000 Certificate.
OTHER CERTIFICATIONS OR EXTERNAL AUDIT PROGRAMS:	Refer to Attachment 3 – ISO/ IEC 17025 - QC Labs	
WEB SITE:	<a href="http://www.phytogaia.com">www.phytogaia.com</a>	
DATE OF LAST FDA OR STATE AGENCY CGMP INSPECTION AND OUTCOME (PROVIDE COPY OF REPORT OF OBSERVATIONS FROM LAST FDA OR STATE INSPECTION):	The last US-FDA inspection was on August 7 <sup>th</sup> , 2023. The inspection report is yet received. However, during the closing meeting, there was no non-conformity issued.	



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<b>SECTION 3: RAW MATERIAL SUPPLIERS &amp; CONTRACT MANUFACTURERS ONLY</b>	
DO YOU HAVE Q/C RELEASE REQUIREMENTS FOR ALL SHIPMENTS WHEN THEY ARRIVE: (YES / NO)	YES
DO YOU SAMPLE EVERY LOT OF RAW MATERIALS RECEIVED: (YES / NO)	YES
DO YOU RE-PACK LARGE QUANTITIES INTO SMALLER QUANTITIES AT YOUR FACILITY: (YES / NO)	NO
DO YOU SAMPLE EVERY LOT: (YES / NO)	YES
DO YOU PERFORM ANY BLENDING AT YOUR FACILITY (YES / NO)	NO
<b>LIST ALL INGREDIENTS HELD AT YOUR FACILITY (ATTACH A LIST/DOCUMENT IF AVAILABLE: (YES / NO))</b>	
PHARMACEUTICAL:	NO
NUTRITIONAL:	YES. PALM OIL, PALM PHYTONUTRIENTS SUCH AS TOCOTRIENOLS, TOCOPHEROL, SQUALENE AND MEDIUM CHAIN TRIGLYCERIDE.
BOTANICAL:	NO
MINERAL:	NO
ENZYME:	NO
HORMONE:	NO
PROBIOTIC:	NO
CHEMICAL (OTHER):	NO
<b>METHODS CONDUCTED IN FACILITY: (YES / NO)</b>	
DO YOU USE AN IN-HOUSE LOT NUMBERING SYSTEM?	YES
DO YOU EVER MIX MULTIPLE LOTS OF THE SAME INGREDIENT WHEN YOU BLEND?	NO
<b>TESTING INFORMATION:</b>	
<b>*IF YOU RELY ON BOTH IN-HOUSE AND OUTSIDE CONTRACT LABS, PLEASE FILL OUT BOTH SECTIONS*</b>	
DOES THIS FACILITY RELY ON AN <b>IN-HOUSE</b> LAB? (YES / NO)	YES
IN-HOUSE TESTS PERFORMED: (YES / NO)	YES
POTENCY ASSAY OF RAW MATERIALS? (YES / NO)	YES
RAW MATERIAL ASSAY? (YES / NO)	YES
MICROBIAL? (YES / NO – IF YES SPECIFY)	YES. TPC, Yeast & Mold, E. coli/10g, Coliforms, Salmonella/10g, and S. aureus
pH? (YES / NO)	NO
MOISTURE? (YES / NO)	YES
ELEMENTAL PESTICIDES? (YES / NO – IF YES SPECIFY)	No
HEAVY METALS? (YES / NO – IF YES SPECIFY)	YES. Heavy Metals (4P), Arsenic (as As), Lead (as Pb) Cadmium (as Cd), Mercury (as Hg)
OTHER? (YES / NO – IF YES SPECIFY)	Yes. Color, Appearance, Acid Value, Saponification Value, Iodine Value.
<b>IF YOU HAVE AN IN-HOUSE LAB</b> PLEASE SPECIFY WHICH LAB ACCREDITATION ORGANIZATION(S) YOU ARE AFFILIATED WITH:	ISO/IEC 17025:2017. Komite Akreditasi Nasional & ILAC MRA. <b>Refer to the Attachment 3 – ISO/IEC 17025 Certificate.</b>



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<b>OUTSIDE CONTRACT LABS USED</b>	
PLEASE LIST YOUR MOST FREQUENTLY USED CONTRACT LABS AND THEIR ACCREDITATION STATUS: (e.g., ISO, FDA, USDA, AOAC, USP, NSF, NPA, A2LA, ANSI, ETC.) <b>*PLEASE PROVIDE ACCREDITATION NUMBER*</b>	
<b>NAME OF LAB #1:</b>	MY CO2 (KL) SDN BHD
ADDRESS / LOCATION:	SHAH ALAM, SELANGOR, MALAYSIA.
CONTACT NAME / PHONE NUMBER:	<b>Yie Ven, +603-5131 9844</b>
LIST ANY CERTIFICATIONS FOR THE LAB:	<b>Refer to Attachment 4 – ISO/IEC 17025 Certificate.</b>
<b>TESTING PERFORMED BY THE OUTSIDE LAB:</b>	
POTENCY ASSAY OF RAW MATERIALS? (YES / NO)	YES
RAW MATERIAL ASSAY? (YES / NO)	YES
MICROBIAL? (YES / NO – IF YES SPECIFY)	YES
pH? (YES / NO)	NO
MOISTURE? (YES / NO)	YES
ELEMENTAL PESTICIDES? (YES / NO – IF YES SPECIFY)	NO
HEAVY METALS? (YES / NO – IF YES SPECIFY)	YES
OTHER? (YES / NO – IF YES SPECIFY)	YES. COLOR, APPEARANCE, ACID VALUE, SAPONIFICATION VALUE, IODINE VALUE.
<b>NAME OF LAB #2:</b>	Innovatical Laboratories, LLC
ADDRESS / LOCATION:	5555 Brooks St, Montclair, CA 91763
CONTACT NAME / PHONE NUMBER:	<b>Murali Muniandy, +1-909-230-6210</b>
LIST ANY CERTIFICATIONS FOR THE LAB:	<b>Refer to Attachment 5 – ISO/IEC 17025 Certificate.</b>
<b>TESTING PERFORMED BY THE OUTSIDE LAB:</b>	
POTENCY ASSAY OF RAW MATERIALS? (YES / NO)	YES
RAW MATERIAL ASSAY? (YES / NO)	YES
MICROBIAL? (YES / NO – IF YES SPECIFY)	NO
pH? (YES / NO)	NO
MOISTURE? (YES / NO)	NO
ELEMENTAL PESTICIDES? (YES / NO – IF YES SPECIFY)	NO
HEAVY METALS? (YES / NO – IF YES SPECIFY)	NO
OTHER? (YES / NO – IF YES SPECIFY)	NO
<b>NAME OF LAB #3:</b>	EUROFINS FOOD TESTING MALAYSIA SDN. BHD.
ADDRESS / LOCATION:	52, LORONG PERDA SELATAN 1, BANDAR PERDA, 14000 BUKIT MERTAJAM, PULAU PINANG, MALAYSIA
CONTACT NAME / PHONE NUMBER:	<b>Muhammad Syafiq, +604 540 5000</b>
LIST ANY CERTIFICATIONS FOR THE LAB:	<b>Refer to Attachment 6 – ISO/IEC 17025 Certificate.</b>
<b>TESTING PERFORMED BY THE OUTSIDE LAB:</b>	
POTENCY ASSAY OF RAW MATERIALS? (YES / NO)	YES
RAW MATERIAL ASSAY? (YES / NO)	YES
MICROBIAL? (YES / NO – IF YES SPECIFY)	NO
pH? (YES / NO)	NO
MOISTURE? (YES / NO)	NO
ELEMENTAL PESTICIDES? (YES / NO – IF YES SPECIFY)	NO
HEAVY METALS? (YES / NO – IF YES SPECIFY)	NO
OTHER? (YES / NO – IF YES SPECIFY)	NO



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**SECTION 4: CGMP COMPLIANCE DETAILS**

PROVIDE A BRIEF SUMMARY OF HOW THE SUPPLIER COMPLIES WITH EACH APPLICABLE ELEMENT OF THE CURRENT GMP GUIDELINES. NON-APPLICABLE ELEMENTS SHOULD BE NOTED AS SUCH.  
 The contract manufacturer has a documented QMS in place that outlines the processes, responsibilities, and procedures for ensuring product quality and compliance with GMP standards. It has been audited by 3<sup>rd</sup> Party Audit Firm such as SGS and also, audited by authority such as the US-FDA – to ensure that it operates and compliances with QMS and GMP Guidelines.

IS FACILITY ISO CERTIFIED? YES / NO: IF YES SPECIFY THE ISO STANDARD AND ATTACH CURRENT CERTIFICATE.	YES. FSSC 22000. Refer to <b>Attachment 2 - FSSC 22000 Certificate.</b>
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LIST AND ATTACH ANY OTHER CERTIFICATIONS OR EXTERNAL AUDIT PROGRAMS (E.G., NSF, USP, NPA, ISO, ETC.):	N/A.
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SPECIFY MOST RECENT FACILITY INSPECTIONS BY STATE, FEDERAL, OR FOREIGN AGENCY (DATE OF INSPECTION, AND RESULTS OF THE INSPECTION SPECIFY AGENCY):

DATE	INSPECTION AGENCY	RESULTS OF THE INSPECTION
Aug 7, 2023	The US-FDA	No Non-Conformity was Issued.

**SECTION 5: ADDITIONAL INFORMATION**

Hazard Plan (HACCP) / DATE IMPLEMENTED:

STATISTICAL PROCESS CONTROL/PROCESS ANALYTICAL CONTROL:

CORPORATE BIOTERRORISM ACT COMPLIANCE:

DESCRIBE ALL MEASURES TAKEN BY FACILITY TO ENSURE PRODUCT QUALITY AND PRODUCT CONTAMINATION PREVENTION.

MEMBERSHIP IN INDUSTRY TRADE GROUPS:

**SECTION 6: CONTRACT MANUFACTURERS**


HOW DO YOU GUARANTEE BANNED SUBSTANCES (STIMULANTS, NARCOTICS, STEROIDS, DIURETICS, BETA-2-AGONISTS, BETA BLOCKERS, MASKING AGENTS, OR SIMILAR SUBSTANCES) ARE NOT PRESENT IN YOUR INGREDIENTS?	We require self-assessments by the Contract Manufacturer, with statement and annual test report. A sample will also be sent to Third Party Labs for harmful substances test.
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HOW DO YOU QUALIFY AN INGREDIENT MANUFACTURER?	Rigorous quality control and testing process are carried out for a vendor qualification, such as Inspection of the Contract Manufacturer (physical and QA/QC assessments); Certificate of Analysis of the Product; Third Party Testing; Compliance with Regulatory Agencies like FSSC, GMP, HACCP etc.
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**SECTION 7: AUTHENTICITY OF INFORMATION & CONTACT INFORMATION**

COMPANY NAME:	PhytoGaia Sendirian Berhad		
CONTACT NAME:	Dr. Chuah Chaw Teo	TITLE:	QA Director
E-MAIL ADDRESS:	Chuah.CT@PhytoGaia.com		

BY SIGNING BELOW, I CERTIFY THAT THE INFORMATION GIVEN BY ME TO THE NATIONAL ANIMAL SUPPLEMENT COUNCIL (NASC), INC. IS TRUE AND COMPLETE TO THE BEST OF MY KNOWLEDGE. I UNDERSTAND THAT IF THE INFORMATION PROVIDED IS NOT THOROUGH AND COMPLETE, NASC WILL REJECT THE FORM AND RESUBMISSION OF THE FORM WILL BE REQUIRED.

 <b>SIGNATURE</b>	Feb 23, 2024 <b>DATE</b>
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