

# Meet Certification and Customer Expectations with Tailored Solutions

**Knowledge Inspired, Quality Driven.**

## Food Safety and Supply Chain Management Services and Training

SGS can help you make sense of food and product safety in a world where regulations are continuously evolving and are not always clearly defined. We can help you build the system to comply and help you get the product on the market in a faster, more effective way by:

- Streamlining processes to optimize operations
- Risk analysis and risk management
- Helping you implement best practices

Whether you are a grower, a processor, a manufacturer, a distributor or a retailer, SGS can deliver industry knowledge, quality, and compliance. Our services can help you remove barriers and protect your brand, provide new market opportunities, and keep you ahead of the competition.

### Turn-Key Solutions

Let our experts help you comply with complex legislation in accordance with the FDA, customer requirements, state regulations, Health Canada, and CFIA. We help you develop systems that can be updated for incorporation into your good manufacturing practices (GMPs) and quality assurance program.

### Training with SGS Academy

Our industry-leading training classes provide a hands-on accelerated approach to learning. We offer public and private training options, but we can always accommodate more customized options that can fit your specific business needs.



### Unrivaled Global Experience

SGS is the world's leading testing, inspection and certification company. We are recognized as the global benchmark for sustainability, quality and integrity. With over 145 years of cumulative global experience serving the agricultural, food, nutraceutical, pharmaceutical and personal care industries, we offer a seamless approach to managing your entire supply chain.



### Subject Matter Expertise

SGS offers services that have been developed in accordance with GFSI requirements, local governments, and globally mandated guidelines. We also have a global network of state-of-the-art laboratories that offer microbiological and analytical testing of products and have a track record of success in providing technical and auditing solutions including identifying operational gaps.



### Strong Government Relationships

SGS knows how to navigate government processes, delivering a competitive advantage when it comes to becoming compliant and preparing your organization for the regulations and standards that come with food and food-related products.

**SGS**

## Specific Services

- **Turn-Key Solutions** – Program build and development, implementation, training, internal audits, program updates, testing, ongoing maintenance, and monitoring
- **Technical Support** – Questions and support on a need basis
- **Organization Assessment** – Roles & responsibilities, management commitment
- **Risk Matrix & Assessment** – Identify potential risks, categorize risks
- **Gap Assessment** to GFSI-recognized standards, supplier requirements, government regulations, etc.
- **Documentation Review** – Technical support to review documentation, procedures, and policies
- **Documentation Development** – Technical support to create and develop documents, policies, procedures, and SOPs
- **Internal Assessments / Second Party** – Conduct audits and close-out findings
- **GMP Program Implementation** – Program development and implementation
- **Good Distribution Practices**
- **Good Production Practices (GPP)** – Product quality, sanitation program, standard operating procedures, and creating a recall system
- **Packaging** – Technical support on understanding the requirements, testing, training, and certification
- **Validation** – Establishment and development of controls
- **Coaching** related to regulations and requirements of the project for all levels of management
- **Training Solutions** – Understand the requirements, risk mitigation, internal audits, GMP, GFSI, HACCP, and supplier requirements
- **Testing** – Develop testing protocols and work with the SGS testing group to complete testing requirements
- **Ethical Conduct** – Information on the expectation of ethical conduct for licensed producers
- **Social Assessments** – Develop a program and conduct social audits
- **Recall** – Develop a recall program

## Contact us

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# SGS

When you need to be sure